



Subject: Warranty credits – Large Volume Residential Electric Products
From: Amy Everett, Warranty Support Manager
Date: 3/4/2022

Dear Valued Customer,

As indicated in our [Product Department Bulletin of August 13, 2021](#), effective January 1, 2022, electric storage water heaters with inputs less than or equal to 12 kW now require their efficiency be rated in terms of Uniform Energy Factor (UEF) and meet applicable NAECA III (residential) efficiency requirements. Due to these requirements, the RE380T and RE3120T models were discontinued back on September 10, 2021.

These changes have required updates to our warranty credits for large volume residential electric products. Please refer to the updated warranty credit chart below for the revised Level 3 deductions indicated in red.

Current		Warranty Replacement		
Category	Model Number	Model Number	Level	Deduction
Residential Electric	M2120R6DS-1NCWW	RE2H80T10	3	\$750
Residential Electric	M2120R10DS-1NCWW	RE2H80T10	3	\$750
Residential Electric	M265R6DS-1NCWW	RE2H65T10	3	\$750
Residential Electric	M265R10DS-1NCWW	RE2H65T10	3	\$750
Residential Electric	M280R6DS-1NCWW	RE2H80T10	3	\$750
Residential Electric	M280R10DS-1NCWW	RE2H80T10	3	\$750
Residential Electric	M2HE65R6DS-1NCWW	RE2H65T10	3	\$750
Residential Electric	M2HE65R10DS-1NCWW	RE2H65T10	3	\$750
Residential Electric	M2HE80R6DS-1NCWW	RE2H80T10	3	\$750
Residential Electric	M2HE80R10DS-1NCWW	RE2H80T10	3	\$750
Category	Model Number	Model Number	Level	Deduction
Residential Electric	RE380T6-1NCWW	RE2H80T10	3	\$500
Residential Electric	RE380T10-1NCWW	RE2H80T10	3	\$500
Residential Electric	RE3120T6-1NCWW	RE2H80T10	3	\$500
Residential Electric	RE3120T10-1NCWW	RE2H80T10	3	\$500

Residential warranty replacements will have a new six (6) year limited warranty. If the balance of the original warranty is greater than six (6) years, the replacement water heater will carry that warranty term.

If you have any questions regarding the administration of warranty replacements, please contact the Warranty Department at warranty@bradfordwhite.com.

Sincerely,

Amy Everett
 Warranty Support Manager

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