

November 1, 2022

Product Department Bulletin

PRODUCT LAUNCH - NEW PRODUCT: AeroTherm[®] Heat Pump Water Heater with Bradford White Connect[™] option

Dear Valued Customer,

The Bradford White AeroTherm[®] Series of heat pump water heaters is expanding! The new connected AeroTherm[®] heat pump water heater is Bradford White's first water heater to include our new internet-connected platform as an option, Bradford White Connect[™]. Other notable features and benefits include:

- **ENERGY STAR[®] Qualified**
- **Improved UEF Ratings** (up to 3.64)
- **New Additional Mode - "Hybrid Plus"**
 - Enhanced recovery responsiveness when needed
- **Quiet Operation** (less than 50 dBA)
- **Top Water Connections**
- **Wi-Fi Capable** via free mobile App (available soon for iOS & Android)
 - Homeowner & Contractor specific app
 - Change modes and water temp remotely
 - Set weekly operational schedule
 - Easily view estimated operating energy savings
- **CTA-2045 Capable**
 - Fulfills upcoming demand response requirements for Washington and Oregon
- **Meets requirements for Tier 4 of Advanced Water Heating Specification (AWHS)**
- In addition to the release of the new connected AeroTherm[®] (-CON) heat pump water heaters we have made improvements to our line of existing AeroTherm[®] heat pump water heaters which will be reflected by new model numbers. Some of the notable improvements include:
 - **Improved UEF Ratings** (up to 3.64)
 - **New Additional Mode - "Hybrid Plus"**
 - Enhanced recovery responsiveness when needed
 - **Quiet Operation** (less than 50 dBA)



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All of the new AeroTherm® heat pump water heaters with, or without, Bradford White Connect™ are available to order November 8, 2022 and are subject to current lead times. At this time we will no longer accept orders for the discontinued model numbers as referenced in the below chart:

Discontinued Model Number	New Model Number	New “Connected” Model Number*
RE2H50S10-1NCWT	RE2H50S10-1NCTT	RE2H50S10-1NCTT-CON
RE2H65T10-1NCWT	RE2H65T10-1NCTT	RE2H65T10-1NCTT-CON
RE2H80T10-1NCWT	RE2H80T10-1NCTT	RE2H80T10-1NCTT-CON
RE2H50S6-1NCWT	RE2H50S6-1NCTT	RE2H50S6-1NCTT-CON
RE2H65T6-1NCWT	RE2H65T6-1NCTT	RE2H65T6-1NCTT-CON
RE2H80T6-1NCWT	RE2H80T6-1NCTT	RE2H80T6-1NCTT-CON

*NOTE: Only the new “Connected” model numbers comply with demand response requirements in the Washington and Oregon, as well as Tier 4 of the Advanced Water Heater Specification v8.0 and California’s Building Energy Efficiency Standard Title 24 – Joint Appendix 13 (aka; JA-13).

For your convenience, all technical documents can be found on the Bradford White website under [Specs, Manuals & Parts](#). For more information regarding the Bradford White Connect™ platform, please visit bradfordwhite.com/connect.

If you are not the appropriate contact within your organization, please let us know who is so we can reach out to them and ensure they are included on future notifications.

If you have any questions or require additional information prior to launch, please contact the Product Department at 844-235-4958 or products@bradfordwhite.com.

Thank you for being a valued Bradford White customer!

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