

# Bradford White Limited Warranty for: OmniTech™ Commercial Gas Water Heater 10 Year Heat Exchanger / 1 Year Parts

**This limited warranty is effective as of the date of installation or 60 days after the date of manufacture as determined by the serial number, whichever is first, and extends only to the first retail purchaser of the water heater and only to a water heater that has not been moved from its original location.**

**FIRST YEAR LIMITED WARRANTY:** Bradford White warrants that all parts of the OmniTech water heater (including circulating pump when furnished by Bradford White) to be free from manufacturing defects in material and workmanship for one year. If any parts are found to be defective, Bradford White will provide replacement parts.

**SECOND YEAR THROUGH FIFTH YEAR – NON-PRORATED LIMITED WARRANTY FOR THE HEAT EXCHANGER:** Bradford White warrants the heat exchanger to be free from manufacturing defects in material and workmanship for five years.

**SIXTH THROUGH TENTH YEAR – PRORATED LIMITED WARRANTY FOR THE HEAT EXCHANGER:** The heat exchanger is covered by a Bradford White Prorated Limited Warranty for defects in material and workmanship from the sixth through the tenth year at a cost to the consumer equal to percentage of the retail price, at the time the warranty claim is made, as indicated below:

Years following installation:	6	7	8	9	10
Percentage Paid by Customer:	50%	60%	70%	80%	90%

**FIRST THROUGH TWENTY FIVE YEAR - NON-PRORATED LIMITED WARRANTY FOR THE HEAT EXCHANGER:** Bradford White warrants the heat exchanger from "Thermal Shock" for twenty five years.

#### EXCLUSIONS:

The liability of Bradford White shall not exceed the repair or replacement of defective parts, transportation to or from the factory, any other materials required to make the repair.

This warranty does not cover failures or malfunctions resulting from:

1. Failure to properly install, operate or maintain the boiler in accordance with our published Installation, Operation and Maintenance Manual or User's Information Manual provided with the product;
2. The workmanship of any installer;
3. Abuse, alteration, accident, fire, flood, negligence or act of God;
4. Sediment or lime buildup, freezing, or other conditions that cause inadequate water flow;
5. High velocity water flow in excess of published heat exchanger designed flow rates;
6. Use of non-factory authorized parts or accessories in conjunction with the boiler;
7. Components that are part of the heating system, but not supplied by Bradford White as part of the boiler;
8. Contamination of combustion air including dust, dirt, environmental particles and construction particles;
9. The repair or replacement of parts or components with out proper approval;

#### PURCHASER'S RESPONSIBILITIES

The following are the responsibility of the purchaser:

1. All domestic water heating systems must maintain water conditions of a PH between 6.5 and 10.5 and a water hardness of not higher than 15 gpg.
2. Bradford White strongly recommends the boiler be maintained in accordance with the owners' manual and the installation operation manual to avoid premature failures and to keep the unit operating at peak performance.
3. All system components must be kept in good working order.
4. Any condensation lines must be kept free and clear to assure proper drainage.

#### LIMITATIONS OF LIABILITY:

This is the only warranty given by Bradford White. No one is authorized to make any other warranties on Bradford White's behalf. **THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY. BRADFORD WHITE EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL, INCIDENTAL, INDIRECT OR PUNITIVE DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY.** This warranty gives you specific legal rights, and you may also have other rights, which may vary, from state to state and by province.

#### WARRANTY CLAIMS:

For prompt parts warranty claims, contact your installer with the following information: Model number, serial number (located on the rating plate) and date of installation. The installer will notify the wholesaler from whom the boiler was purchased for instructions regarding claim. All alleged defective part (s) must be returned through trade channels and replacement part (s) will, if warranty conditions are met, be provided by Bradford White through the wholesaler. If there are any questions about coverage of this warranty, please contact Bradford White at the address shown below.



200 Lafayette St.  
Middleville, MI 49333  
Warranty: (800) 531-2111

[www.BradfordWhite.com](http://www.BradfordWhite.com)

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